Nuance® Dragon® Medical One

Dragon Medical One Installation Guide



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Copyright and Contact

Dragon Medical One Installation Guide

by Alexandria Carstens of Speakeasy Solutions Inc.

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This guide is exclusively for clients of Speakeasy Solutions using Dragon Medical One.

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Dragon Medical One Installation Checklist

| Update Windows OS (see page 7) |
|---|
| Restart computer (see page 7) |
| Temporarily disable antivirus (see page 7) |
| Add DMO web addresses to Trusted Sites (see page 8) |
| Install DMO using StandAlone (see page 10) |
| Add DMO Web Extension (see page 24) |
| Antivirus Excludes (see page 27) |
| Re-enable antivirus |

A. Introduction

Dragon Medical One User Profile Information

Install Dragon Medical One (DMO) on as many PC computers as required.

Each user of DMO may have their subscription implemented on the same computer without compromising one another's DMO user profile (only use your subscription account of DMO; never any one else's).

As the DMO user profile is in the cloud, learning and refinements are updated in the cloud and available to you no matter which computer you use.

If you wish to password protect your DMO account, please see page 32.

Weblinks in this PDF

There are weblinks throughout this guide. As such, please view and use this guide on the computer where DMO is to be installed.

The weblinks look like this: **Speakeasy Solutions**. As required, please click these links to load external resources or download discussed files.

Video

In addition to this PDF guide, Speakeasy Solutions provides a chaptered 10 minute **DMO Installation Video**.



TeamViewer

Speakeasy Solutions utilizes TeamViewer (a remote desktop viewing application) and a telephone call when providing services.

If TeamViewer is not present, **download the small Speakeasy Solutions TeamViewer app** to your computer (either the Downloads folder or Desktop) ahead of time. TeamViewer is not active until you click on the downloaded **TeamViewerQS**. **exe** file to open the application.

Prior to services, please restart your computer and open the TeamViewer application.

Service Appointments

Speakeasy Solutions offers installation, training, and support appointments. To arrange, please contact us by telephone (604-264-9109 or 1-888-964-9109) or book your appointment on-line as follows:

- Webpage: Speakeasy Solutions Appointment Scheduling
- ► Category: Choose "Dragon Medical"
- Service: Choose "Installation" or "Training" or "Technical Support"
- ▶ Time: Choose your time zone, followed by a date and available time
- ▶ Provide Information: Enter your name, email, phone, plus other relevant information
- ► Click: "Done"

Thank you!

B. PC Requirements

PC Hardware & Specifications

Speakeasy Solutions recommends the following minimum specifications for Dragon Medical One:

- **OS:** 64-bit Microsoft Windows Professional Operating Systems (version 10 or 11), with latest patches applied.
- ▶ .NET: Microsoft .NET Framework 4.7.2 (or higher) is required.
 - To be system ready for future upgrades of DMO, .NET Framework 6 is required. As such, if you need to install .NET 4.7.2, consider installing 6.
- Microsoft Edge WebView2 Runtime: See below for verification.
 - On your computer, open Windows Apps & features. You can search using "apps & features".
 - In Apps & features, search using "WebView2". If WebView2 is installed, it is presented at the bottom.
 - If it is not present, install WebView2 Evergreen Standalone component via Microsoft.
- ▶ Processor Speed: 2.8Ghz.
- ► **RAM:** 8GB.
- ▶ Internet Connection: 80kBps and higher.
 - DMO only uses about 10 KB/s upstream per user(translated to about .08 Mbps) and 2-8 KB/s down (.064 Mbps).
- Microphones: Android or iOS smartphone, or a quality microphone such as the Philips SpeechMike handheld or Sennheiser headset.
- ▶ Web Browser: Google Chrome and Microsoft Edge version 104 or later.

Internet Access Requirements

Dragon Medical One is a cloud-based speech recognition solution. An organization will frequently have firewall rules and / or content filters which limit internet access. In order to install and properly operate DMO, you must be able to access the following Internet domains and ports.

| URL/IP Address | Port(s) | Resource |
|---|---------|--|
| dragonmedicalone.nuance.com IP: 208.94.121.126 | 80 | Software distribution and installation, training videos. |
| *.nuancehdp.com IP: 208.94.121.222 | 443 | Secure channel for speech recognition service. |

C. Before You Install

- 1. Check and apply Windows Operating System updates.
- 2. Restart your computer.
- 3. Temporarily disable your antivirus if the application permits this (see your antivirus' documentation).



| A PROTECTION STATUS 1 | € Computer | ? |
|------------------------|--|----|
| Q COMPUTER SCAN | Real-time file system protection Paused: immediate detection and cleaning of malware on your computer. | ¢~ |
| | Device control Disabled permanently | ¢ |
| SETUP 1 | Host Intrusion Prevention System (HIPS) Enabled: detection and prevention of unwanted behavior from applications. | ¢ |

D. Add DMO Web Addresses As Trusted Sites

Open Internet Options

If you cannot find Internet Options on your computer, press the [Windows] + [s] keys on your keyboard to initiate a search. OType Internet Options into the search text area. Internet Options appears at the top of your search. OClick to open these settings. More information from Microsoft.



Adjust Internet Options' Trusted Sites

Click the **O***Security* tab.

Click ²*Trusted sites* and then ³*Sites*.



Add the following three URLs by **copying and pasting** (one URL at a time).

- 1. Highlight text below and press [Ctrl] + [c] on the keyboard.
- 2. **O**Paste the copied text into the text region (press **[Ctrl]** + **[v]** on the keyboard).
- 3. **2**Click *Add*.
- 4. Repeat for the remaining two URLs.

https://www.dragonmedicalone.nuance.com

*.nuancehdp.com

https://dragon.ca.dmp.nuance.com

Click Close.



E. Install Dragon Medical One Using StandAlone

With StandAlone You Can...

Password Protect Your Logon

StandAlone installations allow you to password protect your DMO account. If you have installed DMO using Speakeasy Solutions' configuration files, the password is in place using the SeS-DMO-Password.zip. see page 32.

Run DMO from a USB Memory Stick

You may also use DMO from a USB memory stick (thumb drive). This is convenient if you are using a computer where DMO has not been installed.

With DMO closed, copy the Standalone folder (after replacing the configuration file (see page 13)) onto your memory stick. Insert the memory stick into any Windows OS computer, running the SoD.exe from within the Standalone folder.

If at all possible, and the requisite sites to the computer's Internet options (see page 9). Moreover, if you are using a webbased EMR,add the DMO web extension to the computer you are using as well (see page 24).

Use a microphone plugged into the same computer or use your smartphone as a microphone with the smartphone's PowerMic Mobile app. See **PowerMic Mobile Installation Instructions**.

Use English and French Languages

If you need to dictate in the French language as well as English, modify the configuration file (SoD.exe.config) within the StandAlone folder. **see page 31**.

Change the Default User Interface Colour Scheme

If you have installed DMO using Speakeasy Solutions' configuration files, the default is set to System which reflects the colour scheme designated by computer system. If desired, change the colour scheme to dark, light, or DMO blue. see page 32.

You must complete every step in the following <u>6</u> pages. In summary:

Download the StandAlone.zip (see page 11)

Unblock the StandAlone.zip within its properties (see page 12)

Unzip the StandAlone.zip (see page 13)

Download 1 of 2 available .ZIP configuration files (see page 13)

Unzip and move the .ZIP contents (2 files) into the previously unzipped Standalone folder (see page 14)

Create an icon to run DMO (see page 15)

Download the Application

The DMO application is in .ZIP format. Click to view the following page: https://dragonmedicalone.nuance.ca/ StandAlone/dragonmedicalone

Do NOT click on the MSI deployment package as this is for large scale deployment.

Scroll down until you see Download XCOPY package. Click this link to initiate the download of the .ZIP file.



Once initiating the download, do not Open the .ZIP file but rather save it.

| Internet Explorer | •33 | | • | ' X |
|---|-----------|-------|----------|--------|
| What do you want to | do with | Stand | dAlone.z | rip? |
| Size: 69.2 MB From: dragonmedicalone.nua | nce.com | | | |
| \rightarrow Open The file won't be saved a | automatic | ally. | | |
| \rightarrow Save | | | | |
| \rightarrow Save as | | | | |
| | | | | Cancel |

Once saved, open the folder where the .ZIP file was saved.

| | | _ | | | |
|--|------|---|-------------|----------------|---|
| The StandAlone.zip download has completed. | Open | • | Open folder | View downloads | × |
| | | _ | | | |

Unblock the Zipped Folder From Its Properties

From Windows Explorer, Oright click the StandAlone.zip folder.

2Click *Properties*.



Check OUnblock. Click OApply. Click OK. If Unblock is not present, close the location folder and try again.



Unzip the Dragon Medical One StandAlone File

Unzip the DMO file (StandAlone.zip) to your desktop, Documents folder, or another location. Right click **StandAlone.zip** and choose *Extract All*... from the drop down.

| p | > DMO | | | ~ |
|----------------------|---|---|-----------------|--------|
| | Name | ^ | Date modified | |
| | 👔 StandAlone.zip | Open Open in new window Share with Skype Extract All Scan with ESET Endpoint Se Advanced options | 2021_04_14_2:24 | DM |
| - Extra | ct Compressed (Zippe | t) Folders | | |
| Select Files will | a Destination an be extracted to this foi s\AlexandriaCarstens\fi rextracted files when co | d Extract Files Ider: Pesktop\DMO\StandAlone | | Browse |
| | | | Extract | Cancel |
| | 37% complete Copying 3,361 items 37% complete | on to to standAlone.zip to StandAlo | | × |

For unzipping/extracting instructions, visit this Microsoft website support page.

Deploying the Speakeasy Solutions Modified SoD.exe.config File

For your convenience, Speakeasy Solutions provides you with 2 different modified configuration files (required to run DMO) based on your needs. The contents of these folders replace the unzipped files within DMO's Standalone directory you unpacked in the previous step.

Download

Download **one** of the following two as appropriate by clicking on the link (either Not Password Protected or Password Protected):

Install Dragon Medical One Using StandAlone > Deploying the Speakeasy Solutions Modified SoD.exe.config File

Not Password Protected – the most common. Dragon Medical One opens to the default login screen.

| Nuance [®] Dragon Medical One | Desktop Application | | | | |
|--|--|--|--|--|--|
| | User: | | | | |
| The device you have selected is not | Speakeasy Solutions | | | | |
| recommended; the recording quality | Microphone: | | | | |
| recognition. | Headset Microphone (Sennheiser SD) 🛛 🐣 | | | | |
| loceginion | Language: | | | | |
| | English (United States) | | | | |
| | Specialty: | | | | |
| | General Medicine 🗸 🗸 | | | | |
| | OK Exit | | | | |
| Speakeasy Solutions | | | | | |
| 1-888-964-9109 | | | | | |
| © 2011-2023 Nuance Communications, Inc. All rights reserved. | 2023.3 (23.4.64.0) | | | | |

or

Password Protected – running DMO requires you to enter a password on the login screen. This is useful for shared computers, preventing the development of recognition inaccuracies that occurs when others use your DMO subscription account/user profile.

| Nuance [®] Dragon Medical One | | Desktop Application |
|--|---------------------|------------------------|
| | User: | |
| | Speakeasy Solutions | ~ |
| | Password: | |
| | | |
| | | |
| | OK | Exit |
| | Forgot password | |
| Solutions | | |
| 1-888-964-9109 | | |
| © 2011-2023 Nuance Communications, Inc. All rights reserved. | | 2023.3 (23.4.64.0) |

Unzip & Copy/Move

Unzip the downloaded file from above and open the resulting folder.



Copy or move the contents of the folder into the Dragon Medical One Standalone directory.



When prompted, click Replace the file and the destination.

| | Replace or Skip Files - 🗆 🗙 | | | | | | | | |
|---|--|--|--|--|--|--|--|--|--|
| Copying 2 items from DMO - Organization Token to Standalone The destination already has a file named "SoD.exe.config" | | | | | | | | | |
| | \checkmark Replace the file in the destination | | | | | | | | |
| | Skip this file | | | | | | | | |
| | \mathbb{Q} Compare info for both files | | | | | | | | |
| | Fewer details | | | | | | | | |

Create an Icon to Run Dragon Medical One

The StandAlone DMO application file is within the unzipped Standalone folder. The application file (.exe file) is **SoD.exe**. SoD is an abbreviation of Speech on Demand, for those who are curious.

| | = | | | N | lanage | | Stand | alone | | | _ | | × |
|---|----------------------|----------------------------------|-------------------|--|----------|-----|-------------------------|-------------|---|---|----------------------------|------|--------------------|
| File | Home | Share | View | Applic | ation To | ols | | | | | | | _ ^ ? |
| Navigation pane • Panes | | Extra large Medium ic List | icons 🔜 tons 🔡 | Large ico Small ico Details t | ns ns | | Sort by ▼ Current | <pre></pre> | Item ch ✓ File nan ✓ Hidden | eck boxes ne extensio items Show/h | ons Hide selec items | cted | Options |
| ← → ✓ ↑ 📮 « Dragon Medical One v23.4 » Standalone » 🛛 ✓ ひ 🛛 🖉 Search St | | | | | | | | | | | | | |
| 🧊 3 💻 D | D Objects)esktop | | | | Nar | ne | 0.07.L.N. | nə.an | | | | Date | e modifie ^ |
| | ocuments | 5 | | | 6 | Sol | D.exe . | | | | _ | 202 | 8-08-14 3-08-14 |
| 🗣 C | ownloads | 5 | | | | Sol | | fia | | 0 | | 202 | 3-08-25 |
|) N | lusic | | | | | Sol | D.exe.n C | ompar | ny: Nuance | D Commun | ications, Inc. | 202 | 3-08-14 |
| 🔤 P | ictures | | | | * | Sol | D.IEEdi Fi | ile vers | ion: 23.4.64 | 4.0 | | 202 | 3-08-14 🗸 |
| Videos 324 items 1 item selected 948 KB | | | | | < | | S | ize: 94 | eated: 2023 8 KB | -08-14 5: | 55 AM | | |

Right click the SoD.exe file and choose any of the following:

- ▶ **O***Open* runs the DMO application file.
- ▶ **2***Pin to Start* pins the application to the Start Menu.
- ▶ **③***Pin to taskbar* pins the application to the taskbar.
- Send to > Desktop (create shortcut) creates a shortcut to the application on your desktop. Rename the shortcut if you wish.

| File Home Share View Ap | Ianage C:\Users\AlexandriaCarst | :ens\Desktop\DMO\StandA | \lone\Stand | dalone 🗆 | | | - □ | × ^ 🕐 |
|---|---------------------------------|---|-------------|-----------------------|---------------------------|----------------|-----------|----------|
| Pin to Quick Copy Paste access | Move Copy to to to to | New item • T Easy access • folder | Properties | ■ Open ▼ Edit History | Select all Select none | | | |
| Clipboard | Organise | New | Op | ben | Select | | | |
| \leftarrow \rightarrow \checkmark \uparrow $ $ \Rightarrow This PC \Rightarrow Deskto | p > DMO > StandAlone > Stan | dalone | ڻ <i>،</i> | ∠ Sear | ch Standalone | | | |
| o Creative Cloud Files | Name | C | Date modif | ied | Туре | | Size | ^ |
| This PC | SoD DDCE dll | 2 | 021-03-22 | 2 12:50 PM | Application | extension | 1,658 KB | |
| 3D Objects | SoD.exe | Onen | 024 02 22 | 43 50 014 | Application | | 414 KB | |
| - Deskton | SoD.exe.config | Pup ac administrator | | | CONFIG File | B | 13 KB | |
| Descrip | SoD.exe.manifest | Sharo with Slovno | | | MANIFEST | File | 4 KB | |
| Documents | SoD.IEEditRemote.dll | Troubleshoot compatibi | ility | | Application | extension | 1,816 KB | |
| Downloads | SoD.IEEditRemote_x64. | Pin to Start | incy | | Application | extension | 2,244 KB | |
| J Music | SoD.Interop.UIA.dll | Thirte Start | | | Application | extension | 74 KB | |
| Pictures | SoD.Interop.UIA.dll.me | Scan with ESET Endpoin | t Security | | METAGENT | -ile | 2 KB | |
| Yideos | SoD.kpi.dii | Advanced options | | | > Application | extension | 49 KB | - 14 |
| 👟 Local Disk (C:) | SoD.log | | | | lext Docum | ient | 1 KB | - 11 |
| | SoD.log20210414 | Give access to | | | | entension | C01 VD | |
| | SoD Recorder dll | Upload using WS_ETP II | Inload Wiz | ard | Application | extension | 33 KB | |
| 249 items 1 item selected 412 KB | Sobinecordenan | Pin to taskbar | piouu mz | ara | Application | CATCHISTON | 8= | |
| 240 items Themselected 415 kb | | Restore previous version | ns | | | | 8 | |
| | - | Send to | | | > 🚯 Bluetoo | oth device | | |
| | - | Cut | | | Compr | essed (zipped | l) folder | |
| | | Conv | | | 📃 Deskto | p (create shor | rtcut) 🚺 | |
| | | copy | | | 📃 👶 Docum | nents | | |
| | | Create shortcut | | | 🐗 Fax rec | ipient | | |
| | | Delete | | | 🖃 Mail re | cipient | | |
| | | Rename | | | 🔄 TeamVi | ewer | | |
| | | Properties | | | SES-AL | EX (E:) | | |
| | | | | | OVD R | W Drive (F:) D | VD_VIDEO | |

F. Start Dragon Medical One

Running/Opening Dragon Medical One

Upon running Dragon Medical One (double-clicking the icon), if you see the following Error message, click OK.



Run DMO again and it will open to the login screen.

If you ever see the following message, simply click OK.



Log In

Log in with your User credentials (the email used to register your DMO account).

| Nuance [®] Dragon Medical One | | Desktop Application | | | | |
|--|-----------------------------|------------------------|--|--|--|--|
| | User: | | | | | |
| The device you have selected is not | Speakeasy Solutions | ~ | | | | |
| might not be good enough for speech | Microphone: | | | | | |
| recognition. | Headset Microphone (S | ennheiser SD) 🛛 🐣 | | | | |
| | Language: | | | | | |
| | English (United States) 🛛 🗸 | | | | | |
| | Specialty: | | | | | |
| | General Medicine | ~ | | | | |
| | | | | | | |
| | ОК | Exit | | | | |
| Speakeasy Solutions | | | | | | |
| 1-888-964-9109 | | NUANCE | | | | |

Choose your preferred Microphone.



The default *Language* option is *English (US)*. If you have added the French language as an option (see page 31), Canadian French is listed here as well.

| Nuance [®] Dragon Medical One | c | Desktop Application |
|--|--|------------------------|
| The device you have selected is not recommended; the recording quality might not be good enough for speech recognition. | User: Speakeasy Solutions Microphone: Headset Microphone (S Language: English (United States) English (United States) français (Canada) | ennheiser SD) 👻 |
| | ОК | Exit |
| Solutions | | |

Select the *Speciality* that is most appropriate. The *Clinical Administration* vocabulary is non-medical and suitable for general dictation such as email, personal correspondence, and similar.



Suggested Settings

Click the DragonBar Menu Icon on the right side of the DragonBar.



Click Options.



While these are all personal preferences, often based on workflow, consider the following as suggested settings.

General

• Some users find that *Enabling the wake word feature* elicits a slower response from DMO, particularly in noisy environments. Disable this feature if you find this so.

If you find the cursor is relocating inside the Dictation Box, uncheck *Optimize for rapid navigation*.

| Options | | × |
|--|---|------|
| Options General Text Input Hotkeys Microphone Buttons Data Collection | Speech focus Anchor the speech focus when recording is started Voice commands Visual feedback when voice commands are recognized DragonBar Audio feedback when voice commands are recognized Wake word Enable wake word feature | × |
| e | Start Dragon in standby mode Dictation Optimize for rapid navigation Auto-text fields Left field delimiters: [| |
| | Annhy All Close Restore Defa | ulte |

Text Input

• On the *Text Input* tab, there are two methods for inserting text in a text region where the ability to select, correct, and affect text etc. is not available:

- ▶ the *Dictation Box* or
- ► Using Basic Text Control.

If your accuracy is not yet at an acceptable level for you, consider using the Dictation Box where you have complete control over the text and related voice commands.

If, on the other hand, you are satisfied with your achieved accuracy, use the Basic Text Control method, allowing you to dictate and have DMO's transcription appear at the cursor. If using Basic Text Control, call up the Dictation Box any time you need to using a voice command ("show Dictation Box"), keystroke, or button press on your microphone (if available).

Adjust the *General Settings for the Dictation Box* based on your workflow (discuss with Speakeasy Solutions if need be). It is always prudent to enable *Keep text on Clipboard after transferring* so that if text does not appear where you expect or at all, reposition the cursor and paste the saved to clipboard text (press [Ctrl] + [v] on the keyboard).

Ochoose the font type and size that reads most easily when using the Dictation Box. This is a personal preference.

| Options | | | | |
|---|--|--|--------------------------|------------------|
| General | What happens when the cursor is placed in an unknown text field? | | | |
| General Text Input Hotkeys Microphone Buttons Data Collection | What happens when the cursor is placed in an unknown text field? Open the Dictation Box: Use your voice to dictate, correct and navigate; transfill Use Basic Text Control: Dictate at the cursor without the ability to format, correct The ring around the microphone icon indicates you are using Basic Text transfer method Press Shift+Insert Press Ctrl+V Use Windows paste command Simulate keystrokes Dictation Box: General settings Transfer text when recording is stopped Clear Dictation Box after transferring text Yeep text on the Clipboard after transferring Add the selected text from the target application to the Dictation Box | er the text afterwa ect and navigate u: ic Text Control. | rds. sing your voice. | |
| | Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically Dictation Box: Text appearance Plain text Font type: Arial Font size: 12 Formatted text | | | |
| | | Apply All | Close | Restore Defaults |

Hotkeys

The Hotkeys tab is useful for those who prefer keyboard shortcuts for functions.

| Options | | | | | × |
|--------------------|------------------------------|-----------|---------------------------------------|-------|-----------------------|
| General | General | | | | |
| Text Input | Show/hide DragonBar: | Ctrl | Alt 🗸 | Shift | Н |
| Microphone Buttons | Start/stop recording: | | | | NUM-Add |
| Data Collection | Anchor/release speech focus: | - | • | | A |
| | Dictation Box | | | | |
| | Show/hide Dictation Box: | Ctrl √ | Alt </td <td>Shift</td> <td>D</td> | Shift | D |
| | Transfer text: | - | \checkmark | | T |
| | Clear Dictation Box: | | | | |
| | Recall text: | | | | |
| | Field navigation | | | | |
| | Previous: | Ctrl | Alt | Shift | |
| | Next: | | | | |
| | Field complete: | | | | |
| | Accept defaults: | | | | |
| | Step-by-step commands | | | | Α |
| | | | | | |
| | | | | | |
| | L | | Apply All | C | lose Restore Defaults |

Microphone Buttons

The *Microphone Buttons* tab is useful for those with a handheld microphone such as a Philips SpeechMike, or who is using the PowerMic Mobile app on their smartphone. Assign the buttons per your needs and workflow (discuss with Speakeasy Solutions if desired). Below is an example of a popular configuration for power users of DMO.



G. Dragon Medical One Web Extension

If using a web-based EMR, we highly recommend using Google Chrome, enabling you to dictate directly into the EMR without requiring the Dictation Box. Install the Dragon Medical One Web Extension.

The Google Chrome web extension, providing compatibility with DMO, is used within the Google Chrome web browser, and is also used within the Microsoft Edge and Opera web browsers.

Outlined below is the method for adding the Google Chrome web extension in the Google Chrome and Microsoft Edge web browsers. The screen captures below are from Google Chrome. Microsoft Edge is very similar, with slightly different terminology.

If you use Opera and/or Vivaldi, perform the same procedure.

Due to Mozilla Firefox's policies, Firefox does not permit the creation of a DMO Web Extension at this time. There are thirdparty "hacks" allowing the installation of Google Chrome web extensions within Mozilla Firefox, but Speakeasy Solutions does not recommend using these for security reasons.

Google Chrome & Microsoft Edge

Copy the URL below (select text and press **[Ctrl]** + **[c]** on the keyboard):

https://chrome.google.com/webstore/detail/dragon-medical-one-web-ex/feolagkacappiaieohahjkeaikhjjcfa

Position the mouse cursor into Google Chrome's address bar (press [Alt] + [d] on the keyboard).

Paste the above copied text into the address bar (press [Ctrl] + [v] on the keyboard).

Press the **[Enter]** key. Google Chrome's DMO web extension page opens.



Click Add to Chrome.



Click Add extension.

| Add "Dragon (DMO, DMD, DPA, DLA) Web Extension"? | |
|--|---|
| It can: Read and change all your data on the websites you visit Communicate with cooperating native applications | Charagon (DMO, DMD, DPA, DLA) Web Extension has been added to Chrome Use this extension by clicking on this icon. Manage your extensions by clicking Extensions in the |
| Add extension Cancel | Tools menu. |

Restart Google Chrome.

The DMO Web extension is viewed under the top right menu of Google Chrome. OClick the *menu*, Ochoose *More Tools*, Oflowed by *Extensions*.

| 👗 Dragon (DMO, DMD, DPA, DLA) \ 🗙 🕂 | | | | |
|---|---------------------------|--------------|---------------------------|------------------------------|
| ← → C | ☆ 🙂 🗯 🗊 🕄 : | | | |
| 🗰 Apps 😝 Facebook 🧐 New Tab | | | New tab Ctrl+T | |
| - always a web atom | New window Ctrl+N | | | |
| Chrome web store | | | History | |
| | | | Downloads Ctrl+J | |
| Home > Extensions > Dragon (DMO, DMD, DPA, DLA) | Web Extension | | Bookmarks 🕨 | |
| | | | Zoom - 100% + | |
| Dragon (DMO, DMD, DP) | A, DLA) Web Extens | | Print Ctrl+P | |
| Offered by: Nuance Communications, Inc. | | | Find Ctrl+F | |
| ★★★★ 18 Productivity | 00+ users | 2 | More tools | Save page as Ctrl+S |
| | | | Edit Cut Copy Paste | Create shortcut |
| | | | Settings | 3 Eutopoines |
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| Overview | Privacy practices Reviews | Related | Exit | Developer tools Ctrl+Shift+I |
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| Nuance PowerMic Web CSpeak - Browser Interf | | Patient lext | Dragon Go Server notifier | |
| | | **** | | |
| | | | | |

Accessing the DMO extension is important for removing the extension when there is a failed update to the extension itself or other troubleshooting. If there is a problem with the extension, remove the extension, restart Google Chrome, and then add the extension once again.

| 🚔 Dragon (DMO, DMD, DPA, DLA) | × 🗱 Extensions × + | | • *** | | |
|--|---|---------|-------|----------------|---|
| \leftarrow \rightarrow \mathcal{C} \bigcirc Chrome chr | ome://extensions | | ☆ | 🙂 🛊 🗐 🔅 | : |
| 🔢 Apps 😝 Facebook 🔇 New T | ab | | | | |
| | Q Search extensions | | | Developer mode | |
| | | | | | 1 |
| | 6 Dragon (DMO, DMD, DPA, DLA) Web Extension Dragon Web Extension Dragon Web Extension Dragon Web Extension Dragon Web Extension | rithout | | | ļ |
| | Details Remove Details Remove | | | | 1 |
| ***** | | ~~~ | | ~~~~~ | |
| | | | | | |

H. Antivirus Excludes

Introduction

Excluding DMO related directories from active scanning by your antivirus ensures that DMO functions smoothly. While this is not mandatory, it could be helpful with respect to DMO's efficacy and speed.

Consult your specific antivirus' documentation regarding how to exclude specific directories from active scanning.

Exclude the following DMO file processes:

- ► SoD.exe
- sodria_nmhost.exe
- thunk_x64.exe
- ► SoD.ddcf.dll

Exclusion Method

With DMO running, exclude the DMO related directories in the following fashion:

- 1. Press [Ctrl] + [Shift] + [Esc] on the keyboard to open the Task Manager.
- 2. The Task Manager appears as one of the following:

| 🖉 Task Mar@yer 🗈 💿 🚥 — 🗆 🗙 | | 🖉 Task Manager | | • • | • | - | |
|---|----|-------------------------------|-------------------------------|----------|-------------------|------------------|------------------|
| Microsoft Excel | 1 | File Options View | | | | | |
| Microsoft Outlook | | Processes Performance App his | tory Start-up Users Details S | Services | | | |
| Microsoft Word | | ^ | | 8% | 42% | 0% | 0% |
| Notepad | | Name | Status | CPU | Memory | Disk | Network |
| O Opera Internet Browser | | 🗸 🔇 SoD (32 bit) (2) | | 0.1% | 92.5 MB | 0 MB/s | 0 Mbps |
| QuickBooks (32 bit) | | (SoD (32 bit) | | 0.1% | 91.2 MB | 0 MB/s | 0 Mbps |
| ScheduleOnce Connector for Outlook (32 bit) | | Thunk Server Task Manager | | 0% | 1.3 MB 29.5 MB | 0 MB/s 0 MB/s | 0 Mbps 0 Mbps |
| Snagit Capture | | > 🌯 Trillian (32 bit) | | 0% | 4.3 MB | 0 MB/s | 0 Mbps |
| SoD (32 bit) | | > 🐂 Windows Explorer (2) | | 0.6% | 44.8 MB | 0 MB/s | 0 Mbps |
| 🎭 Trillian (32 bit) 🗸 | | < | | | | | > |
| More details End task | or | Fewer details | | | | [| End task |

3. ①Expand the SoD process by clicking on the downward pointing chevron. ②Right click *SoD (32 bit)* (this is DMO) or *Dragon Medical One* and ③choose *Open file location*.

| 🖉 Task Manager | • • | • | | | | 🕮 Task Manager | | |
|---|--------------------|------------------------------|----------------------------|----------------------------|---|--|---|-----|
| le Options View | | | | | | File Options View | | _ |
| Processes Performance App history Start-up Users Details | s Services | | | | | Processes Performance App his | tory Start-up Users Details Se | erv |
| ne Status | 7% CPU | 43% Memory | 0% Disk | 0% Network | | ^ Name | Status | |
| SoD (32 bit) (2) | 0.3% | 93.0 MB | 0 MB/s | 0 Mbps | ^ | • 6 SoD (32 bit) (2) | | |
| ② SoD (32 bit) End task Image: Thunk Server Resource values > Image: Weight Task Manager Provide feedback | 0.3% 0% 0.3% | 91.7 MB 1.3 MB 29.5 MB | 0 MB/s 0 MB/s 0 MB/s | 0 Mbps 0 Mbps 0 Mbps | | 2 S Dragon Medical One Thunk Server S Task Manager | End task Resource values > Provide feedback | |
| So to details Go to details | 0% 0.3% | 4.3 MB 44.9 MB | 0 MB/s 0 MB/s | 0 Mbps 0 Mbps | | > San Trillian (32 bit) | Create dump file | |
| Open file location Scurch online Fewer details Properties | | | | > End task | | Fewer details | Open file location | |

46% Memory 96.0 MB 94.7 MB 1.3 MB 32.9 MB 4.5 MB File Explorer's address bar displays the file pathway of the current folder. Copy the file pathway for pasting into your antivirus exception list.

Left click inside the File Explorer's address bar to the right of the folder named **content**. If the pathway is not automatically selected but the cursor is in the address bar, press **[Ctrl]** + **[a]** on the keyboard, followed by **[Ctrl]** + **[c]** to copy the pathway to the Windows clipboard.

| 📕 🗹 📕 🖛 🗍 | Manage C:\Users\AlexandriaCars | stens\AppData\Local\Apps [\] | .2.0\QGZNGV2C.0CL\Z | 9Y65BR0.60C\dragtion_cbc2=1 | 900 | |
|----------------------------------|--|---------------------------------------|---------------------|-----------------------------|----------|-----|
| File Home Share View | App Tools | | | | | ~ 🕜 |
| Pin to Quick access | t Nove Copy to to t | New item • | Properties | Select all Select none | | |
| ← → ✓ 1 📜 « Z9Y65BR0.60C » | Organise dragtion_cbc27d9ea78d3bc8_00 | New 15.0001_0cce50c5921d51e | f > content | v v P Search | content | |
| 3D Objects | ^ Name | | Date modified | Туре | Size | ^ |
| Desktop | 🔇 SoD.exe | | 2021-04-20 2:27 PM | Application | 414 KB | |
| 🖺 Documents | SoD.exe.config | | 2021-04-20 2:33 PM | CONFIG File | 11 KB | |
| 🖶 Downloads | SoD.exe.manifest | | 2021-04-20 2:28 PM | MANIFEST File | 4 KB | |
| Music | SoD.IEEditRemote.dll | | 2021-04-20 2:28 PM | Application extension | 1,816 KB | |
| Pictures | SoD.IEEditRemote_x64.dll | I : | 2021-04-20 2:27 PM | Application extension | 2,244 KB | |
| Videos | SoD.Interop.UIA.dll | | 2021-04-20 2:28 PM | Application extension | 74 KB | |
| Videos | SoD.Interop.UIA.dll.metad | aen | 2021-04-20 2:27 PM | METAGEN File | 2 KB | ~ |
| 246 items 1 item selected 413 KB | | | | | | |

4. There should be an exclusions section within your antivirus application. Press [Ctrl] + [v] on the keyboard into the list of exclusions in your antivirus software.

| e Advanced setup - ESET | Endpoint Security 💿 📧 🕫 | × |
|-------------------------|---------------------------|---|
| Add exclusion | | ? |
| Path | 5921d51ef\content\SoD.exe | • |
| Comment | | |
| | OK Cancel | |

Exclude the following DMO file processes within the **content** folder:

- SoD.exe
- sodria_nmhost.exe
- thunk_x64.exe
- SoD.ddcf.dll
- SoD.DAL.SSO.dll
- PSPSBEXT.dll

I. Editing the SoD.exe.config File

Why Edit the Configuration File

There are a few reasons for modifying DMO's configuration file, as outlined on the following pages.

Opening the Configuration File

Always exit DMO before modifying the configuration file.

Consider copying the file elsewhere prior to any modification so that you may return to this configuration file if need be.

DMO's configuration file is within the unzipped Standalone folder. The file (.config file) is SoD.exe.config.

| 📕 🛛 🗹 🖡 | ÷ | Standalone | | | | | | | | | | | |
|-------------------------------|-------|---|---------------------------|--|----------|---|-----------------------------------|---|---|--|-------------------------|------------|--------------|
| File | Hom | e Share | View | | | | | | | | | | _ ^ ? |
| Navigation pane ▼ Panes | | Extra large Extra large Medium ic | icons 💽 ons 👬 Layou | Large ico Small ico Details t | ns ns | ✓ ✓ ✓ | Sort by • Curren | ∎ • • • • • • • • • | Item chect ✓ File name ✓ Hidden ite | k boxes extensior ems Show/hi | ns Hide sele item | ected s | Options |
| $\leftarrow \ \rightarrow$ | ~ ′ | N 📙 « Drag | gon Medi | ical One | Stand/ | ۸I | > Stand | alone | ~ | ບ | , С Sear | | |
| 💄 This | PC | | | | Na | me | | | | | | Date | e modifie |
| 🧊 3D | Obje | ects | | | 6 | Sol | D.exe | | | | | 202 | 3-08-14 |
| 💻 De | sktop | D | | | _ | <u>Sol</u> | D.exe.coi | nfig | | lu. | | <u>202</u> | 3-08-26 |
| 🛅 Do 🖊 Do | wnlo | ents ads | | | ¢ | Sol Sol | D.IEEditR | nifost emote. | dll | Type: C Size: 1 | CONFIG Fil 7.3 KB | 9 202 | 0 11 |
| 🎝 Mu | isic | | | | | Sol | D.IEEditR | emote_ | _x64.dll | Date n | nodified: 2 | 023-0 | 8-26 3:43 F |
| 329 items | | 1 item selected | d 17.3 KB | | | | | | | | | | |

• Right click the **SoD.exe.config** file. • Hover the mouse over *Open with*. If **Notepad** is not listed as an option, • click *Choose another app*.



When choosing another app, click *More apps*. Optionally click *Always use this app to open .config files* so that you do not need to choose which application you used to edit this file in the future.



Scroll down until you see Notepad. Click Notepad, then OK.



Edit as you wish from the various options below.

Save and close the configuration file when finished, and THEN run DMO to test your modifications.

Add French Language

Perform a search for the phrase **SupportedLanguages**. Beneath this, add the French language (Canadian accent) variable to the value so that it reads as follows: **<value>en-US|fr-CA</value>**.



Custom commands and vocabulary items differ between the two languages. In other words, creating a command under the French language is only available while using DMO in the French language.

Switch between languages when DMO starts or when you log off the current DMO instance. Both English and French are available under the *Language* option.

Add Canadian Spelling

Perform a search for the phrase **SupportedLanguages**. Beneath this, add the English language (Canadian spelling) variable to the value so that it reads as follows: **<value>en-US|en-CA</value>**. It is not recommended to delete **en-US** (American spelling); you may lose custom commands and words created while you were using the English (United States) language.



Custom commands and vocabulary items differ between the two languages and their spelling. In other words, creating a command under the English (Canada) language is only available while using DMO in the French language.

Switch between languages when DMO starts or when you log off the current DMO instance.



Both Canadian English and United States English are available under the Language option. You can also add Canadian French.

| Nuance [®] Dragon Medical One | C Desktop Application |
|--|--|
| | User: |
| The device you have selected is not | Speakeasy Solutions |
| recommended; the recording quality | Microphone: |
| recognition | Headset Microphone (Sennheiser SD) 🛛 👻 |
| recognition | Language: |
| | English (Canada) 🛛 🗸 🖌 |
| | English (Canada) |
| | français (Canada) |
| | English (United States) |
| | OK Exit |
| Speakeasy Solutions | |
| 1-888-964-9109 | |
| 2011-2023 Nuance Communications, Inc. All rights reserved. | 2023.3 (23.4.64.0) |

Default UI Color Theme

Perform a search for the phrase **DefaultTheme**. Beneath this, add your preferred colour scheme between **<value>** and **</value>** from the values listed above (System or Dark or Light or Blue).

System reflects the colour scheme of your computer. The remainder are self-explanatory.



Password Protect DMO User Accounts/Profiles

Perform a search for the phrase ="Authentication". Beneath this, add native between <value> and </value>.



Enjoy Dragon Medical One

J. "Uninstall" StandAlone DMO

Updates

Updates are not automatic; Speakeasy Solutions notifies you when there are updates.

When you update, retain or delete the entire Standalone folder, as per your choice.

Removing StandAlone DMO

If you do not know the location of the Standalone folder:

Run DMO.

- 1. Press [Ctrl] + [Shift] + [Esc] on the keyboard to open the Task Manager.
- 2. The Task Manager appears as one of the following:

| 🦉 Task Mar¤yer 🗖 💿 📧 — 🗆 🗙 | | 🦉 Task Manager | • | - | | ĸ | | | |
|--|----|----------------------------------|---------|-----------------------|-------|---------|--------|----------|---|
| Microsoft Excel | | File Options View | | | | | | | _ |
| Microsoft Outlook | | Processes Performance App histor | y Start | -up Users Details Ser | vices | | | | |
| 🚾 Microsoft Word | | ^ | | | 8% | 42% | 0% | 0% | |
| Notepad | | Name | | Status | CPU | Memory | Disk | Network | |
| O Opera Internet Browser | | 🗸 🔇 SoD (32 bit) (2) | | | 0.1% | 92.5 MB | 0 MB/s | 0 Mbps | ^ |
| OuickBooks (32 bit) | | 🔇 SoD (32 bit) | | | 0.1% | 91.2 MB | 0 MB/s | 0 Mbps | |
| C Schedule Once Connector for Outlack (22 hit) | | Thunk Server | | | | 1.3 MB | 0 MB/s | 0 Mbps | |
| ScheduleOnce Connector for Outlook (32 bit) | | > 📓 Task Manager | | | 0.3% | 29.5 MB | 0 MB/s | 0 Mbps | |
| Snagit Capture | | > 🀁 Trillian (32 bit) | | | 0% | 4.3 MB | 0 MB/s | 0 Mbps | |
| SoD (32 bit) | | > 🐂 Windows Explorer (2) | | | 0.6% | 44.8 MB | 0 MB/s | 0 Mbps | |
| 🎭 Trillian (32 bit) 🗸 🗸 | | < | | | | > | • | | |
| More details End task | or | > Fewer details | | | | | | End task | |

3. ①Expand the SoD process by clicking on the downward pointing chevron. ②Right click *SoD (32 bit)* (this is DMO) or *Dragon Medical One* and ③choose *Open file location*.

| 🦉 Task I | Manager | | D)) D | • | - | | < | | 🚇 Task Manager | | • • | • |
|---|-------------------|--------------------|----------------------|---------|--------|-------------------|---|--------------------------------|-------------------------------|--------------------|------|---------|
| File Opti | ions View | | | | | File Options View | | | | | | |
| Processes Performance App history Start-up Users Details Services | | | | | | | | Processes Performance App hist | ory Start-up Users Details Se | rvices | | |
| | ^ | | 7% | 43% | 0% | 0% | | | ^ | | 19% | 46% |
| 1 ne | | Status | CPU | Memory | Disk | Network | | | Name | Status | CPU | Memory |
| × 🚯 9 | SoD (32 bit) (2) | | 0.3% | 93.0 MB | 0 MB/s | 0 Mbps | ^ | | 🗸 🚯 SoD (32 bit) (2) | | 0.3% | 96.0 MB |
| 26 | SoD (32 bit) | Conditionals | 0.3% | 91.7 MB | 0 MB/s | 0 Mbps | | | 2 G Dragon Medical One | | 0.3% | 94.7 MB |
| 1 | Thunk Server | Resource values | 0% | 1.3 MB | 0 MB/s | 0 Mbps | | | Thunk Server | End task | 0% | 1.3 MB |
| > 🗠 1 | Task Manager | Provide feedback | 0.3% | 29.5 MB | 0 MB/s | 0 Mbps | | | > ॷ Task Manager | Provide feedback | 0.8% | 32.9 MB |
| > 🎭 T | Trillian (32 bit) | Create dump file | 0% | 4.3 MB | 0 MB/s | 0 Mbps | | | > 🌯 Trillian (32 bit) | Create dump file | 0% | 4.5 MB |
| > 🦬 🛛 | Windows Explor | 6 Go to details | 0.3% | 44.9 MB | 0 MB/s | 0 Mbps | | | < | Go to dataile | | |
| ۲ | 3 | Open file location | | | | > | * | | Fewer details | Open file location | | |
| 🔿 Few | ver details | Properties | | | [| End task | | or | | Properties | | |

- 4. Close DMO.
- 5. The File Explorer's address bar displays the file pathway of the current folder. Click the folder previous to StandAlone.

| 📕 🔛 📕 🗢 🗍 | Manage C:\Users\AlexandriaCarsto | ens\Desktop\StandAlone\: | Standalone 💷 | | |
|----------------------------------|----------------------------------|--------------------------|---------------------|---|----------|
| File Home Share View A | xpp Tools | | | | ~ 🕜 |
| Pin to Quick Copy Paste access | Move Copy to to to to | New item • | Properties | Select all Select none Invert selection | |
| Clipboard | Organise | New | Open | Select | |
| ← → ∽ ↑ 🖡 > This PC > Deskt | op > StandAlone > Standalone > | ~ | ບ 🔎 Search | Standalone | |
| o Creative Cloud Files | ^ Name | t | Date modified | Туре | Size |
| This DC | 🔇 SoD.exe | 2 | 2021-03-22 12:50 PM | Application | 414 KB |
| | SoD.exe.config | 2 | 2021-04-05 2:31 PM | CONFIG File | 13 KB |
| 3D Objects | SoD.exe.manifest | 2 | 2021-03-22 12:50 PM | MANIFEST File | 4 KB |
| E Desktop | SoD.IEEditRemote.dll | 2 | 2021-03-22 12:50 PM | Application extension | 1,816 KB |
| Documents | SoD.IEEditRemote_x64.dll | 2 | 2021-03-22 12:50 PM | Application extension | 2,244 KB |
| Downloads | 🗟 SoD.Interop.UIA.dll | â | 2021-03-22 12:50 PM | Application extension | 74 KB |
| Music | SoD.Interop.UIA.dll.metage | en 2 | 2021-03-22 12:50 PM | METAGEN File | 2 KB |
| Pictures | SoD.Kpi.dll | î | 2021-03-22 12:50 PM | Application extension | 49 KB |
| Videos | SoD.log | ā | 2021-04-20 2:26 PM | Text Document | 1 KB 🗸 |
| Videos | < < | | | | > |
| 249 items 1 item selected 413 KB | | | | | |

6. Delete the StandAlone directory.

That's it!

