



Telephone 604-264-9109
 Toll-free 1-888-964-9109
 Fax 604-264-9105
 www.speakeasysolutions.com

Product Purchase

Thank you for purchasing from Speakeasy Solutions.

Should you require any assistance with respect to:

- Installation
- Setup/Configuration
- How to use the products

please do not hesitate to contact us.



Dragon Software & Microphones

Installation / Setup / Configuration

Speakeasy Solutions is an authorized Value Added Reseller (VAR) & solution provider for Nuance's Dragon Professional® and Dragon® Medical Practice Edition products. As a result, we are privy to exclusive and timely information regarding the use and installation of the software. We also have access to the upper tier levels of technical support for Dragon, which becomes exceedingly important with respect to unique technical challenges.

The installation of a speech recognition solution by Speakeasy Solutions on your equipment is effectively accomplished with the most current and extensive knowledge base, minimizing any potential issues that may arise.

Cost: \$150 per hour, billed in 15 minute increments

Training / How to Use Dragon / Customization / Integration

Speakeasy Solutions are certified Nuance Dragon® Professional and Dragon® Medical Practice Edition trainers.

Whether you wish:

- Detailed instruction with respect to using Dragon entirely hands-free,
- Complete training to form a solid foundation,
- A single Q&A (question & answer) or an Efficiency & Integration session, or
- Various other scenarios that have left you wondering "how do I..." with the world's most powerful speech recognition software,

Speakeasy Solutions is at your service.

Cost: \$175 per hour, billed in 15 minute increments

Harness the power of speech



Olympus Digital Voice Dictation

Installation / Setup / Configuration

Speakeasy Solutions Inc. is an authorized Olympus Pro Audio Dealer. When Speakeasy Solutions Inc. performs the installation of a digital voice dictation solution, we ensure the hardware contains the latest firmware, and that the software is the most current version available at the time.

If a workflow has not been established prior to this point, Speakeasy Solutions Inc. sets up an effective workflow during installation with appropriate input from yourself. Medium to large size offices are encouraged to meet with Speakeasy Solutions Inc. beforehand to discuss and formulate an appropriate workflow.

Speakeasy Solutions Inc. draws on its vast experience to deploy the digital voice dictation solution, no matter how complex, as rapidly as possible with minimal downtime.

Supplied equipment and software is custom configured in accordance with both the end user's preferences and the office's workflow architecture. Custom configuration is required for a smooth operation of the solution.

Cost: \$150 per hour, billed in 15 minute increments

Support

Technical support services include:

- Digital dictation software,
- Digital transcription software,
- Digital voice dictation software modules,
- Site license management,
- Additional installations and reinstallation,
- File transfer setup,
- Voice file data recovery if corruption occurs,
- Instant replacement of a digital voice recorder requiring servicing,
- Voice recorders,
- Transcription headsets and foot pedals/foot controls, and
- Accessories such as media cards, batteries, and microphones.

Cost: \$150 per hour, billed in 15 minute increments

Further Information & Contacting Us



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