

Efficiency & Integration Training for Dragon® Medical Practice Edition Users in Canada

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Whether prior training has been received from Speakeasy Solutions, or a physician has taught themselves how to use Dragon® Medical Practice Edition, Efficiency & Integration Training provides the “icing on the cake” where a medical office Dragon speech recognition solution is concerned.



Who Benefits from Efficiency & Integration Training

Efficiency & Integration Training is most useful any time after approximately one month of using Dragon® Medical Practice Edition. Physicians that benefit include the following:

- Those not achieving near 100% accuracy.
- Those who feel that Dragon is slow or cumbersome to use.
- Those who are struggling with Dragon’s constant misrecognitions.
- Those who are not experiencing the productivity gains that they had hoped.
- Those who have switched to a different EMR (electronic medical record) system.
- Those who have upgraded from a previous version of Dragon Medical.

Dragon® Medical Practice Edition is a fantastic productivity tool, and an essential part of any EMR (electronic medical record) system. Dragon Medical provides physicians with an opportunity to construct complete narratives, adding tremendous value to patient encounters. Moreover, Dragon Medical is capable of saving both time and money in a medical office.

Having said that, not every physician who uses Dragon Medical utilizes this speech recognition solution to its full potential. They might have trained themselves, and are wondering what they are missing when they hear about colleagues who are “flying with Dragon”. They might have even had some previous training, but did not have the time or the opportunity to fully integrate Dragon Medical within their practice, including EMR choice. Some physicians also find themselves completely overwhelmed with the myriad ways Dragon can be used to enhance their productivity that they neglect some of the key components necessary towards an efficiently functioning Dragon Medical solution.

About Efficiency & Integration Training

Speakeasy Solutions spends a single two hour training session with the medical practitioner using Dragon® Medical Practice Edition. The physician's current workflow and use of Dragon is observed during an actual consult, follow-up, or encounter dictation. As some clients say: *"Watch me work, and tell me how I can improve with Dragon Medical."*

Speakeasy Solutions provides suggestions, tips, and tricks for reducing the time required to perform dictation and any affiliated tasks (i.e. creating requisitions, looking up information etc.). If appropriate, Speakeasy Solutions creates custom commands, and further guides the physician towards independence with respect to creating their own time-saving voice commands in future.

In addition to efficiency enhancements, Speakeasy Solutions outlines various proven and systematic techniques for eliminating Dragon recognition errors. 100% accuracy is possible for most users, although there are several different features within Dragon Medical contributing towards this result; Speakeasy Solutions clarifies which are the most powerful and effective.

If a physician is using an EMR, Speakeasy Solutions advises on the most expedient use of Dragon Medical's features, ensuring productive integration between Dragon Medical and the EMR.

If a physician is using Microsoft Word to create consult and follow-up letters, Speakeasy Solutions assists with the creation of key time-saving voice commands as well as tips for template creation. If needed, Speakeasy Solutions creates templates on the spot.

Depending on the physician's knowledge, and the amount of information needing to be dispensed a second session may be useful to tie up any loose ends. However, one session is typically sufficient.

Speakeasy Solutions is committed to assisting physicians achieve the results that they wish with Dragon® Medical Practice Edition. Speakeasy Solutions has 14 years experience in working with the medical community, and 16 years experience in using Dragon.

Geographic Availability of Training

Speakeasy Solutions provides on-site Dragon training within the Vancouver Lower Mainland, and surrounding area. Speakeasy Solutions is also available to travel to outlying regions such as Vancouver Island, the British Columbia interior etc.

For over 12 years, Speakeasy Solutions has been providing remote services all across Canada. Speakeasy Solutions uses telephone, Skype (instead of telephone if desired), and a remote desktop viewing application, TeamViewer.

Remote training is just as effective as on-site training. Appropriate follow-up information is dispensed via email (i.e. command sheets, training information etc.).

Training from Speakeasy Solutions is available to anyone residing within Canada only.

How to Obtain Training

Please contact Speakeasy Solutions at 604-264-9109, or toll free within Canada, 1-888-964-9109. Please ask for Alexandria Carstens, who is at ext. 102.

OR, Contact Us via our website.

Alexandria will discuss your current solution, and may make some suggestions during the course of this conversation. If you wish to proceed with a training session, an appointment is booked at a mutually convenient time. You will receive a reminder email with further information.

Dragon Medical training is available from 7:00 AM through 6:00 PM (Pacific Time), Monday through Friday.

We look forward to working with you!