



## Updating the Firmware for the DS-9500

**SUBJECT:** Update firmware on the DS-9500.

**OBJECTIVE:** Provide the directions to update the DS-9500.

**REQUIRED ITEMS:** Windows PC, DS-9500, KP-30 micro USB cable, DS9500\_FWUPDATE\_Vxxx.exe file, and "CR-21" (optional)

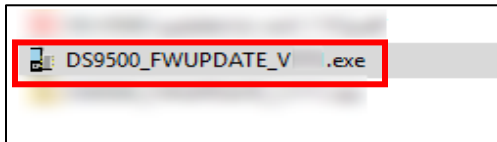
**NOTE:** In order to update the firmware, the battery power level **MUST** be greater than 50%. The recorder will not update if battery level is lower than 50%.

### Download software

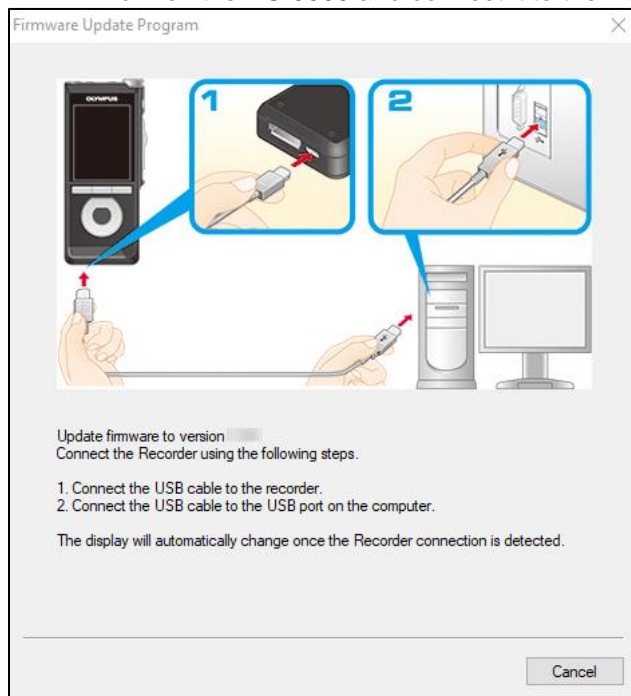
Download the provided firmware updater and save to the computer used to update the DS-9500.

### Procedure

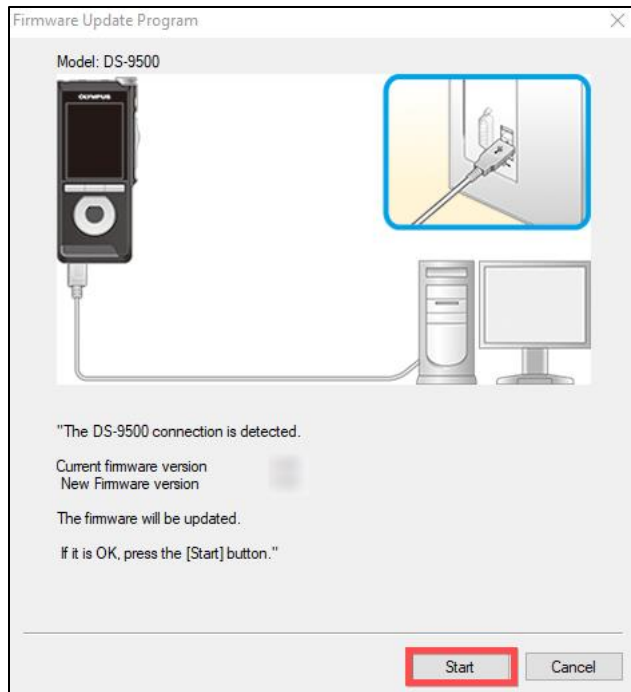
1. Start the DS-9500Firmware Updater by double left clicking the DS9500\_FWUPDATE\_Vxxx.exe.



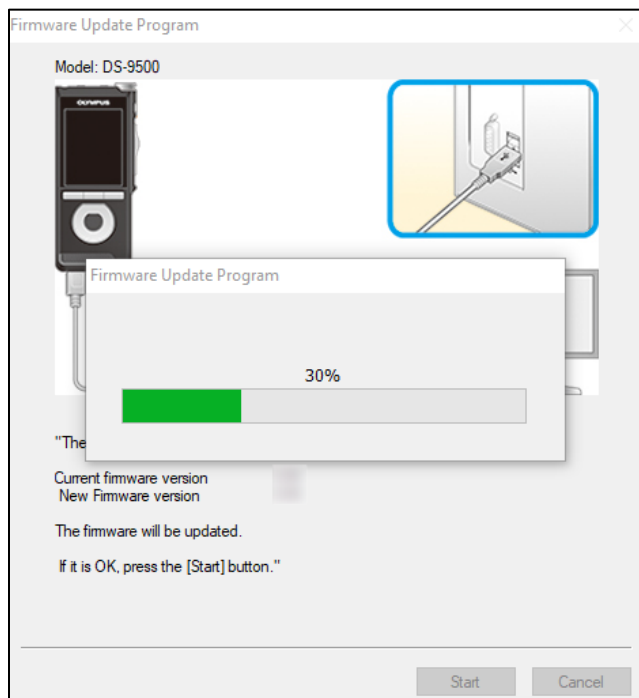
2. Turn on the DS-9500 and connect it to the PC.



3. Click "Start".



4. Update screen will display. While transferring the update, the LCD screen on the DS-9500 should say busy.



5. Complete. Click “Finish” then disconnect the DS-9500 from PC. After disconnecting the recorder, allow it to go through the updating process before turning it off. (“See the recorder’s LCD screen”). **The Updating process may take more than a minute to complete. Do not turn off the recorder until the process is finished.**

